Privacy Policy

This privacy policy applies in relation to the website located at https://mojoict.co.za/ (the "website"). The website is owned by Mojo ICT (Pty) Ltd. This privacy policy is binding on everyone who chooses to access the website without qualification or exception. By using this website, the person accessing the website (the "User") agrees to be bound by this policy, and acknowledges that the User has read and understood them. If the User does not agree to any of the Terms, the User should not enter, view, or make use of the website.

The Information We Collect

Mojo ICT collects and stores the User's information by various methods including information actively provided by its customers, user registrations on the Website, and information arising from customer surveys and general feedback.

The types of personal information we collect from the User include name, contact information, registration numbers, identity numbers, contact details, and identification information. When the User provides Mojo ICT with personal information, the User consents to Mojo ICT using such information for the purpose of which it is disclosed.

Mojo ICT will retain the User's personal information for as long as the User is a customer or for as long as it is required by law. Mojo ICT will retain and use the User's personal information only to the extent necessary to provide the services and comply with our legal obligations to resolve disputes and enforce our agreements and policies.

The User has the right to request a copy of the personal information that Mojo ICT holds relating to the User.

How We Use This Information

Mojo ICT is an end-to-end information and communication technology provider, combining every network in the country with best of breed managed services and superior IT support. We offer business-grade connectivity and cloud hosting platforms, to business intelligence and IT deployments, our team will help your business access all the right solutions and support needed to thrive.

Mojo ICT uses your personal information in accordance with the Mojo ICT's Terms and Conditions that we have entered into with the User for the access to and use of Mojo ICT's services. Mojo ICT collect your Personal Information directly from Users when the User enters the Website, submits the User's details on the Website, sign up to use Mojo ICT's services and/or when we on-board you to open an account for you and/or when you make use of our web forms (to provide to us your name and contact details). Mojo ICT will only use the User's information to administer your account and provide the services to the User.

The User's information may also be used to aid in the provision of our various products and services, including customer service, accounting, billing, collections, and the marketing of other products services. Mojo ICT may use aggregate or anonymous information for these uses for itself and third parties.

Who We Share This Information With

Mojo ICT only shares the User's information with its service providers and contractors in order to render the services to the User and the personal information that Mojo ICT shares with them is limited to the minimum amount they require to perform the contracted services. Mojo ICT does not share the User's personal information with any other third party other than as detailed herein.

Security

Personal information is stored in a combination of paper and electronic files. Mojo ICT will store all the personal information you provide on our secure servers and will take reasonable technical and organizational precautions to prevent the loss, misuse, or alteration of your personal information.

If you are issued with a password, you are responsible for keeping the password you use for accessing our website confidential; we will not ask you for your password.

Accessing Information

Individuals may review their personal information contained in Mojo ICT files by contacting Mojo ICT If an individual believes that any of their personal information is inaccurate, we will make appropriate corrections.

Cookies

Cookies are used by Mojo ICT for the convenience of our users. Cookies automatically authenticate the User. A user can access the Mojo ICT website with the cookie feature turned off; however, in doing so they may find themselves challenged for username and password information on multiple occasions. Mojo ICT also uses cookies to track User's visits and uses that information to improve the User's experience.

Links

Mojo ICT's website may contain links to information at other websites. When you click on one of these links, you are moving to another website. We encourage you to read the privacy statements of these linked sites as their privacy policy may differ from ours.

General

Mojo ICT may amend this policy from time to time. If such amendments affect how Mojo ICT uses or discloses personal information already held by Mojo ICT in a material way, Mojo ICT will obtain consent from you.

Notwithstanding the general terms of this policy, the collection, use, and disclosure of personal information may be made outside of the terms herein to the extent provided for in any applicable privacy or other legislation in effect from time to time.

By requesting or indicating that the User would like to receive Mojo ICT's newsletter or any other marketing material which can be requested on the website, the User agrees to Mojo ICT sending to the User the requested newsletter and any other information or material which Mojo ICT believes may be of interest to the User.

The User accepts that by using the website, the User consents to any processing or storage of the User's personal information and warrants that all data provided by the User is up-to-date and accurate.